

Dear Sir or Madam,

RE: RECENT INSTALLATION OF 5 PANEL SOLAR HEATING

Just a short letter to commend you on 1st CLASS service & a 1st CLASS product. I recently had an installation done of 5 solar panels for my new pool. Your installation team were perfect & the job was done on time. All follow up calls were addressed on time & all I can say, is "It's been true service with a smile."

Not only was the service of superb quality the product is fantastic. After just 2 sunny days my pool temp was up to 30 degrees! My buddy's pool is still sitting at 20 degrees. (He came to swim at my place over the week-end)

Grant, the technician & Bill Frost, The salesman, thank-you so much for what you guys have done, it has been an absolute pleasure doing business with your company. After all my renovations & having 6 different contractors in, to do various jobs around the house, all I can say is they need to spend a few days with you guys, to learn about customer service. Any prospective clients are more than welcome to call me for a reference at any time, hence my writing this memo, because we always tend to complain but never give praise when it's due.

Lastly, a very BIG thank you, & I hereby commit to refer you guys when ever the word "swimming pool" crops up in future conversations.

Sincerely,
Stewart Kramm

**13 Hamilton Road,
Claremont,
Cape Town,
7780**

**Phone: 082 783-9278 | E-mail:
stewartkramm@gmail.com**