

A few months ago, from an advertisement in the Homemaker Magazine, I contacted Clarence Prince to arrange for a quotation for solar pool heating to be installed at my home, 17 Melchior Street, Morgenster Heights, Brackenfell. This was done by return. As I was waiting for a roof painting company to carry out work prior to installation, I had to wait to give him confirmation until this had been carried out.

On completion of the painting, I contacted Clarence who asked me to sign and fax to him the Conditions of Agreement etc. This I did the same day.

He then contacted me to advise that the installation would take place the following week on 17 September. An hour before your employees arrived, they phoned to confirm that this was in order.

They arrived promptly at 9.a.m.and by lunchtime the installation was complete. The pool temperature at that time was 17 and within a few days, it had reached 22 - warm enough for me to take my first swim in a September month - much to the surprise of family members!!

I would like to pass on my thanks for a job well done and a pleasure to deal with a company that keeps to its word - a rarity in these days.

Should you wish to use the above as a reference, it would only be my pleasure.

Kind regards.
MRS SANDRA AHERN